

Warranty Policy

Limited Warranty Coverage

SBS Brakes Inc. is committed to delivering reliable air disc brake components, and we stand behind our products with a limited warranty. The warranty periods for specific products are outlined below:

New Air Disc Brake Calipers

Warranty Duration: 24 months or 200,000 kilometers, whichever occurs first.

Remanufactured Air Disc Brake Calipers

Warranty Duration: 18 months or 150,000 kilometers, whichever occurs first.

Air Disc Brake Pads

Warranty Duration: 12 months or 100,000 kilometers, whichever occurs first.

Air Disc Brake Chambers

Warranty Duration: 24 months or 200,000 kilometers, whichever occurs first.

Air Disc Brake Caliper Repair Kits

Warranty Duration: 1 year, if no water or residue has penetrated the caliper.

Warranty Coverage

Our warranty covers defects in materials and workmanship under normal use and proper installation. However, it does not cover damage caused by misuse, accidents, improper installation or maintenance, use of the product for unintended purposes, or normal wear and tear.

Making a Warranty Claim

If you believe your product is defective and eligible for warranty coverage, please follow these steps:

Contact Customer Service:

Reach out to our customer service team at **1-866-BRAKE-QC** to start the warranty claim process.

Provide Information:

Clearly explain the issue and provide proof of purchase, including the date and place of purchase.

Evaluation Process:

Our team will review the information provided and may request additional details or documentation.

Resolution:

If the product is found to be defective and covered by the warranty, we will offer a replacement or issue a refund at our discretion.

Exclusions

This warranty does not cover any costs associated with the removal, installation, or shipping of the product and excludes incidental or consequential damages.

Disclaimer

SBS Brakes Inc. reserves the right to make changes to this warranty policy without prior notice. The terms and conditions of the warranty in effect at the time of purchase will apply.

For further inquiries or assistance, please contact our customer service team.